

Value Comfort Plan

➔ The Value Comfort Plan is designed to be your first line of protection for your heating system. It includes an annual Top 10 Tune-up to increase your system's longevity and performance.

Top 10 Tune-Up

Your boiler or furnace will be tuned up annually to ensure maximum efficiency of your heating system. We will:

1. Change nozzle and flush fuel line.
2. Check primary control and safety timing.
3. Change oil filter cartridge.
4. Oil and check burner fan, fan motor, shaft bearings; adjust drive belt if necessary.
5. Check smoke pipe and chimney base.
6. Check air filters and replace if necessary.
7. Change fuel pump, clean or replace strainer, check pump pressure.
8. Check and inspect transformer voltage.
9. Check and clean firing assembly.
10. Check furnace draft for proper operation.

Other Services

- ◆ Test and adjust oil burner for maximum efficiency, using Bacharach™ testing equipment.
- ◆ Inspect combustion chamber.
- ◆ Check oil tanks and lines, where accessible.

➔ During the term of this service plan, J.J. Sullivan will repair or replace any of the items listed at no charge for the part or labor due to normal use or wear and tear, or, if a part becomes defective. The replacement of a part not listed under the service contract will be billed out under normal pricing for the part and the labor.

Controls

- ◆ Aquastat
- ◆ Cad Cell Control*
- ◆ Circulator Control
- ◆ Combination Control
- ◆ Emergency Switch
- ◆ High Limit Control
- ◆ Low Limit Control
- ◆ Pressuretrol Control
- ◆ Primary Control
- ◆ Reverse Aquastat
- ◆ Temperature Gauge
- ◆ Thermostat (manual)*

Blower Belt* Belt Drive

- ◆ Blower Motor Direct Drive (up to 1/2 hp)*
- ◆ Blower Pulley*
- ◆ Blower Shaft*
- ◆ Limit Control

Hot Water and Steam Systems Main Zone

- ◆ Circulator Coupling
- ◆ Circulator Motor
- ◆ Circulator Switch
- ◆ Gauge Glass and Washers

Other

- ◆ Barometric Dampers
- ◆ Magnetic Oil Valve
- ◆ Smoke Pipe (up to 10"), where accessible
- ◆ Tank Gauge

Burner Replacement Parts

- ◆ Burner Coupling
- ◆ Burner Fan
- ◆ Burner Flange Gasket
- ◆ Burner Motor
- ◆ Buss Bar / Transformer Leads
- ◆ Cad Cell Assembly
- ◆ Cad Cell Eye
- ◆ Delayed Oil Valve
- ◆ Delayed Oil Valve Coil
- ◆ Electrodes
- ◆ Electrode Assembly
- ◆ End Cone
- ◆ Ignition Transformer
- ◆ Line Voltage Wiring (exposed)
- ◆ Low Voltage Transformer*
- ◆ Low Voltage Wiring (exposed)
- ◆ Nozzle
- ◆ Nozzle Adapter
- ◆ Nozzle Line
- ◆ Porcelain Insulators
- ◆ Solenoid Valve

Fuel Supply Parts

- ◆ Fiomatic Valve
- ◆ Flare Fittings
- ◆ Fuel Filter Cartridge
- ◆ Fuel Filter Complete
- ◆ Fuel Pump
- ◆ Fuel Pump Bleeder
- ◆ Fuel Pump Seal
- ◆ Fuel Pump Strainer

Warm Air Systems

- ◆ Air Cones
- ◆ Air Filter (standard)
- ◆ Air Stat
- ◆ Blower Bearings*

*Heating Season Only

\$25 in Loyalty Credits Included
(See below for details.)

Most Coverage and \$50 in Loyalty Credits

Value Comfort Plus Plan

The Value Comfort Plus Plan includes all heating system parts in the Value Comfort Plan, plus the significant addition of the following major items, to give you maximum protection and peace of mind.

- ◆ Air Vents
- ◆ Automatic Water Feeder (Hydronic Only)
- ◆ Baffle
- ◆ Boiler Valves
- ◆ Blower Complete*
- ◆ Blower Wheel*
- ◆ Burner Blast Tube and Assembly (Standard)
- ◆ Check Valves
- ◆ Circulator
- ◆ Thermostat (1) Programmable*
- ◆ Electronic Air Cleanser Ionizing Wires*
- ◆ Electronic Air Cleaner* Power Pack
- ◆ Expansion Tank (Standard 30)
- ◆ Fan Board*
- ◆ Fan Center*
- ◆ Feed Valve (manual)
- ◆ Flow Valve
- ◆ Gauge Glass Set
- ◆ General Purpose Relay*
- ◆ Humidifier Float
- ◆ Humidifier Motor
- ◆ Humidifier Pad
- ◆ Mixing Valve (Domestic Only)
- ◆ Nozzle Line Heater
- ◆ Pressure and Temperat
- ◆ Pressure-Reducing Valve
- ◆ Purge Valve
- ◆ Pyrostat
- ◆ Relief Valve
- ◆ Triple Aquastat
- ◆ Zone Valve (unlimited-residential only)*
- ◆ Zone Valve Motor*
- ◆ Zone Valve Powerhead
- ◆ Zone Valve Relay*
- ◆ Zone Valve Stem

*Heating Season Only

Loyalty Credits (Included with Both Plans)

It is our goal to reward our loyal customers. You'll earn a **\$50 credit** for each consecutive year that you renew your **Value Comfort Plus Plan**, or **\$25** for each consecutive year that you renew your **Value Comfort Plan**, up to a total of \$500 during your lifetime as our customer. You can use a portion of these credits toward the purchase of a variety of heating and cooling equipment. (The figures below show how much can be used for any one item.) Loyalty Credits are not transferable to other persons or properties. They have value only as a credit toward the following installation of equipment purchased from J.J. Sullivan by its customers.

Central A/C System.....\$250	LP/Oil-Fired Furnace.....\$200	On-demand Tankless Propane Water Heater.....\$200
Ductless Heat Pump System...\$125	Oil Tank.....\$250	Propane Fireplace Log Set.....\$200
Electric Water Heater \$75	Oil Burner.....\$100	Propane Water Heater.....\$200
LP/Oil-Fired Boiler.....\$250	Oil-Fired Water Heater.....\$200	



Water Heater Plan

Your residential oil-fired heater will be inspected thoroughly. Any parts listed below that are found to be defective will be repaired or replaced, including labor.

Controls

- ◆ Aquastat
- ◆ Cad Cell
- ◆ Cad Cell Control
- ◆ Emergency Switch

Other

- ◆ Barometric Damper
- ◆ Smoke Pipe
- ◆ Temp/Pressure Relief Valve

Burner Replacement Parts

- ◆ Burner Blast Tube & Assembly
- ◆ Burner Coupling
- ◆ Burner Fan
- ◆ Burner Flange Gasket
- ◆ Burner Motor
- ◆ Buss Bar / Transformer Leads
- ◆ Cad Cell Assembly
- ◆ Cad Cell Eye
- ◆ Delayed Oil Valve
- ◆ Delayed Oil Valve Coil

- ◆ Electrodes
- ◆ Electrode Assembly
- ◆ End Cone
- ◆ Ignition Transformer
- ◆ Line Voltage Wiring (exposed)
- ◆ Low Voltage Transformer
- ◆ Low Voltage Wiring (exposed)
- ◆ Nozzle
- ◆ Nozzle Adapter
- ◆ Nozzle Line
- ◆ Porcelain Insulators
- ◆ Solenoid Valve

Fuel Supply Parts

- ◆ Firematic Oil Valve
- ◆ Firematic Thermal Switch
- ◆ Fuel Oil Filter
- ◆ Fuel Oil Pump

Parts Not Covered:

Water Heater Tank
Piping
Fire Chamber
and all unlisted parts.

General Terms and Conditions

1. Upon approval, acceptance and payment, the plan will be effective immediately. Preventative maintenance and combustion service will be performed during the period the plan is in effect at the mutual convenience of the Customer and JJ Sullivan.
2. J.J. Sullivan agrees to render service to the Customer's oil-burning equipment for one year from the month in which the Customer enrolls in the service plan (the effective date). Customer agrees to purchase his entire fuel oil requirements using automatic delivery for the covered property from J.J. Sullivan. This service plan will be renewed automatically each year unless terminated in writing by either party 60 days prior to its expiration.
3. It is the responsibility of the Customer to call and schedule an appointment for annual maintenance. If the customer does not have annual maintenance performed within sixty (60) days of the start of the plan or any renewal date, any service calls after 4:00 p.m. on weekdays and at any time on Saturdays or Sundays and holidays shall be billed at our corresponding hourly rate. No refunds.
4. The service plan includes only repair and replacement of parts specifically listed herein that are defective due to ordinary use or wear and tear based on the judgement of JJ. Sullivan. This plan does not cover labor or parts damaged due to flooding, water damage, lightning, electrical surge, fire, household pets, rodents, insects or the reckless or unintentional acts of the Customer or the Customers family members. This plan is for heating equipment only.
5. This service plan is not written on a prorated basis, and no refunds will be made if the Customer cancels prior to its normal expiration date. This service plan is transferable to another homeowner subject to credit approval, but not from one heating system to another. This service plan is void if anyone other than a JJ. Sullivan employee works on the equipment.
6. The service plans at prices quoted are for ordinary residential or comparably sized commercial heating systems that fire at a rate of up to 2.5 gph.
7. J.J. Sullivan's obligation to furnish parts shall be subject to their availability through normal supply sources. This service plan does not cover replacement of a complete boiler, furnace, burner, domestic (indirect or oil-fired) water heaters, humidifier or piping; oil lines; oil storage tanks, or any parts or services not mentioned explicitly in the service plan.
8. Complex equipment such as power vents and draft inducers or specialized heating systems, such as hydro-air, dual fuel and radiant heat that have specialized parts or controls are subject to additional charges.
9. This service plan is designed and available to JJ. Sullivan Customers with a properly maintained account. A finance charge of 1-1/2% per month (an annual percentage rate of 18%) will be charged on items not paid 15 days from invoice date. If this account is referred to an attorney for collection, a charge for interest and attorney fees will be 33-1/3% plus interest. SERVICE PLANS ARE NOT IN FORCE IF ACCOUNT IS 60 DAYS OR MORE OVERDUE.
10. JJ. Sullivan shall be released from liability for failure or delay to provide, within reasonable time, the service called for under this plan when failure or delay may result from strike or other labor disturbance; fire, flood, lightning or other acts of God; supply shortages; government regulations; extreme weather conditions; or unavailability of parts.
11. JJ. Sullivan shall be released from liability for "run-outs" when the Customer is using a supplemental heat source.
12. JJ. Sullivan shall be released from liability for loss of heat or any damage resulting from a freeze-up in an occupied or unoccupied dwelling. It is the Customer's responsibility to arrange for a daily house check if the Customer is away from the premises.
13. Plan will be terminated without notice, and without refund, if Customer purchases fuel oil from any other source or refuses automatic delivery.
14. This is the entire plan. This plan cancels and supersedes all prior plans or burner service except installation plans.
15. JJ. Sullivan shall be released from liability for any direct or indirect consequential damages in any way arising out of performance or nonperformance of its obligations under this service plan, including but not limited to injury to, or death of, persons or property damage of any description resulting from defects in or failure of operation of any heating equipment or related items covered under this plan.
16. It is the Customer's obligation to ensure that heating unit is accessible for service. If it is inaccessible, service will not be performed.
17. This service plan DOES NOT COVER OIL TANKS OR OIL LINES. JJ. Sullivan shall be released from liability for any damage whatsoever caused by line or tank leakage or loss of product, whether before or after discovery of a leak, including cost of recovery of lost oil removal of contaminated earth or other property. The Customer is responsible for notifying appropriate governmental agencies.

SERVICE HOURS

As a service plan Customer, you will have 24-hour coverage every day, including holidays, for emergency service during the life of this agreement. Normal working hours are Monday through Friday, 7:30 a.m. to 4 p.m.

◆ Emergency service is defined as: NO HEAT OR NO HOT WATER DURING THE HEATING SEASON and/or A THREAT TO LIFE OR PROPERTY.

PLEASE KEEP FOR YOUR RECORDS



The cleaner and more efficient way
to heat your home!

With Every Gallon Delivered

Additional Available Coverage



- Monitors, protects, and maintains your equipment
- Minimizes unexpected tank leaks
- Provides 1 year \$1,000 Warranty Coverage
- Extraordinary value